

## **SOUTH FORDA PARK – CORONAVIRUS UPDATE**

3 and half years ago we took on South Forda Park. Despite being an already established business we have put our heart and soul into breathing new life into the lodges and grounds. We take pride in the huge amount of care and enthusiasm we use for everything we do at South Forda Park in order for our guests to have the most relaxing stay possible and for families to create wonderful memories.

The Coronavirus pandemic has affected us all, and it is likely that it might continue for some time to come.

In line with the UK government's advice about avoiding non-essential travel and the increased risk of spreading the virus, as of Monday 23<sup>rd</sup> March 2020, and after much thought and discussion we have taken the decision to close South Forda Park until at least the 30<sup>th</sup> April 2020. We will continue to assess the ever-changing situation day-by-day and week-by-week and keep you informed of our plans after this date.

We have contacted all our customers due to holiday with us before the end of April. We will then review the situation and if we feel we need to remain closed, will contact all our customers that this will affect, some of whom we have already had conversations with.

Thank you SO much for being an important part of our South Forda Park family.

Please stay safe and take care of yourself and your loved ones. We are all in this together, we will get through this together and make wonderful memories in the future.

We sincerely thank you for your understanding and very much look forward to welcoming you to South Forda Park very soon.

With warmest regards,

Leilah & Elliott

(and of course, Twiglet & Teddie)

Xxx

### **FAQ's**

#### **Why is South Forda Park Closed?**

We felt we needed to close to protect the health of our customers and surrounding community by helping to avoid spreading the infection. We are also following the government guidelines of no 'non-essential travel'.

#### **I have a booking in April, what will happen?**

We will contact you to rearrange an alternative date for later in 2020 or for the 2021 season. If you are unable to rebook at this time, we will hold your monies paid on your account to be used against a future booking before the end of the 2020 season.

#### **What if my booking is for May onwards?**

We are continuously monitoring the situation and will be in touch with you if your future booking is affected by our closure.